

37-Fees policy

Parents/carers can pay their fees by direct bank transfers or by using childcare vouchers or a combination of both. You will need to notify the Nursery of the childcare vouchers company so that the nursery can register with them. We also are registered with the Early Years Education Entitlement, which is the governments funding for over 3's and becomes applicable for every child the term after your child turns 3, at which time the Nursery will inform you of accessing this. Some families are eligible for 2 year old funding, see www.childcarechoices.gov.uk.

Fees are payable monthly in advance on or before the 28th of every month. Each invoice offers 28 days to pay and the due date stated on every invoice is when the payment should have cleared with Country Buttercups LTD. If payment reaches Country Buttercups LTD on any day after the due date stated on the invoice, there is a Late Payment Charge compulsory to every parent. The rate for Late Payments is £10 a day. This will be charged for up to 30 days and then if failure to pay the full amount on the day of payment, including Late Payment Charges, the place for your child will be terminated. There may be discretion to individual emergency circumstances however this right remains with the Nursery.

Late collection of your child requires a phone call to inform us of such circumstances and then a charge of £2.50 every 10 minutes late will be added to your next invoice. If this persists more than 4 times then we shall have concerns of your time-keeping and so will ask for an alternative suitable adult to collect in these situations.

We will confirm in writing a start date and fees are payable from this date following payment of the invoiced non-refundable registration fee of £95.00. This is to be paid within 7 days to secure the space.

Sickness is unfortunately charged for as it is most commonly last minute so therefore the Nursery cannot account for such late notice on any sickness. If extended leave is apparent then we will only ask for the first months fees and hold the position open for as long as possible, or until another child is waiting to attend.

We do not charge for Bank Holidays however and we require a month's notice for any holidays taken outside of our own closure, which we deduct to 50% on any holiday dates on the relevant invoice, subject to notice period in writing, or we will charge you for the short notice absence in full. We still take payment for half of that months' fees due to staffing.

If you fail persistently to pay the outstanding balance after the 30 days of Late Payment charges then the Nursery shall be entitled to collect from you interest (4% above the Bank of England base rate) on the unpaid balance amount, an administration charge of £20 per month, for each direct bank transfer or non-receipt of vouchers for invoices unpaid in full, and all costs associated with collection of fees, including without limitation, legal expenses for hearings and/or other meetings relating to collection of fees.